**Software Deployment Plan**

☺Andy Huang ☻

♪ Patrick Kevorkian ♫

► Canpeng Cai ◄

◄ Steven Kong ►

CSC 430

Prof. Zhanyang Zhang

< Hotel Management System >

Deployment Plan

<12><2015>

Version *<2.0>*

Revision History

**Note**: The revision history cycle begins once changes or enhancements are requested after the Deployment Plan has been baselined.

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Description | Author |
| 11/01/15 | 1.0 | Baseline system operational | Team |
| 12/01/15 | 2.0 | All systems and aesthetics working and implemented. | Team |

Artifact Rationale

The Deployment Plan defines the scope and approach planned for the deployment of project deliverables. The plan includes information about system support, issue tracking, escalation processes, and roles and responsibilities that apply before, during, and after deployment. Its purpose is to provide clients, stakeholders and support personnel with a smooth transition to the new product or software. It should be structured appropriately, to reflect deployment planning for a single location or multiple locations, a single-phase deployment or a multiphase deployment, and should identify the requirements and responsible party for each process step.

Instructions

|  |  |  |
| --- | --- | --- |
| Activity | New Capability (A) | Feature Enhancement (B) |
| **Field Deployment (1)** | Yes | Yes |
| **Cloud/Web Deployment (2)** | No | Yes |
| **Mobile Application (3)** | No | Yes |

Table of Contents

1. Introduction. 1

1.1. Purpose. 1

1.2. Key Definitions. 1

1.3. Plan Overview.. 2

1.4. Assumptions. 2

2. Roles and Responsibilities. 3

3. Schedule. 4

3.1. Timeline - ESE/FO.. 4

3.1.1. Master Deployment Schedule. 4

4. Site Readiness Assessment 5

4.1. Special Operational Requirements. 5

4.2. Deployment Topology. 5

4.3. Site Information (Locations, Deployment Recipients.) 5

4.4. Site Preparation.. 5

4.5. Assessment of Deployment Readiness. 6

5. Resources. 6

5.1. Facility Specifics *(optional)* 6

5.2. Hardware - ESE.. 6

5.3. Software - ESE.. 7

6. Documentation and Training. 7

6.1. Documentation – ESE.. 7

6.1.1. Communications – ESE.. 8

6.2. Training *(optional)* 8

7. Approval Signatures. 9

# **1.** **Introduction**

This document describes the plan to deploy and install the <Hotel Management System>, as managed through the <Hotel Management System> project. This document is a companion to the project management plan for this effort.

## **1.1.** **Purpose**

The purpose of this plan is to provide a single, common document that describes how, when, where, and to whom the <Hotel Management System> will be deployed and installed. Appropriate communications planning should also be completed, as well as the training plan and rollout schedule.

## 

## **1.2.** **Key Definitions**

**Deployment Design**. Phase of the solution life cycle in which architectural design and implementation specifications are developed and tested. The preparation of plans and specifications necessary to implement the solution are part of the Deployment Design phase. At the end of the Deployment Design phase, a solution is ready for implementation in the production environment.

**Implementation**. Phase of the solution life cycle in which the newly designed or changed hardware, software, functionality, or process is installed into the production environment and activated. The specifications and plans created during Deployment Design steer the work that is performed during the Implementation phase.

**Release**. Release baseline is defined as the product build (software and hardware specifications) along with the body of documents that support testing, installation, operations, training, and support of the product. Projects will determine the release baseline early in the development cycle. Baseline components enter change control once the project is approved for deployment.

## **1.3.** **Plan Overview**

Deployment and installation of <Hotel Management System> is planned as a concurrent, rollout to **CSI Inn.**

Deployment will be performed by CSI team members with representatives from peer organizations, as needed. Installation will be performed by CSI team members, along with representatives from peer organizations.

## **1.4.** **Assumptions**

Following is a list of assumptions that may be used as examples for tailoring this section to the specific characteristics and needs of the project. Enter other assumptions as appropriate, and revise or remove those that do not pertain to the project.

The Deployment Plan is developed with the following assumptions:

· Deployment, installation, and ongoing maintenance costs (including capacity planning, recurring costs) will be identified and funded. All funding sources and issues should be resolved and documented prior to deployment and installation.

· Product Development will complete collaborative field testing (site survey) prior to deployment.

· Release Management will certify production readiness based upon the level of testing that has occurred prior to deployment. As part of the release baseline, this information will be identified in the release profile.

· Product Development will provide a training plan prior to deployment.

**2.** **Roles and Responsibilities**

List the teams that will perform the steps described in this plan, and include the following information:

· Who is involved in this deployment

· What teams are involved

· Who is responsible for doing what tasks

· What is the breakdown of labor and responsibilities

· Who is in charge?

You may wish to include a Deployment Roles and Responsibilities Table to capture deployment and installation activities, when they will be performed, and who will responsible. This will usually only apply to Field Deployment of new capabilities or feature enhancements. Design activities are not included in this phase. Tailor the table to the attributes/circumstances of the project.

Table 1: Deployment Roles and Responsibilities

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ID | Team | Phase / Role | Tasks | Project Phase (See Schedule) |
| 1 | Team | Deployment | Schedule time for renovations | 1/01/16 |
| 2 | Team | Deployment | Hire a Contractor | 1/05/16 |
| 3 | Team | Installation | Destroy walls for wiring and cord management | 1/05/16 |
| 4 | Team | Installation | Move in, update files, equipment, hardware, and software. | 1/20/16 |
| 5 | Team | Deployment | Close the walls. | 3/15/16 |
| 6 | Team | Execution | Create several test cases. | 04/25/16 |
| 7 | Team | Execution | Training | 04/30/16 |
| 8 | Team | Execution | Open up the hotel | 5/02/16 |

# **3.** **Schedule**

The Schedule section of this document must be completed for all project types.

This section provides the schedule and milestones for the deployment.

**3.1.** **Timeline - ESE/FO**

01/01/16- Schedule renovations, Higher contractor.

01/05/16- Start demolition of walls to add the necessary cables.

01-20/16- Connect all hardware before closing up walls.

02/10/16- Test and update all equipment.

03/15/16 - Close up walls and finish installing equipment.

04/25/16- Finish Testing.

04/30/16- Clean up and training.

05/02/16- Finished.

# **4.** **Site Readiness Assessment**

The sites in question will be fitted appropriately with hardware and software.

## **4.1.** **Site Information (Locations, Deployment Recipients.)**

Hotel- 324 5th Ave, New York, NY 10001

## **4.2.** **Site Preparation**

Describe the preparation required for the site at which the system will operate. Define any changes that must occur to the operational site and specify features and items that should be modified to adapt to the new product. Identify the steps necessary to assist the customer in preparing the designated sites for installation of the accepted products.

The following table describes preparation required by the site prior to deployment.

Table 2: Site Preparation

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Site/Other | Problem/Change Needed | Features to Adapt/Modify to New Product | Actions/Steps | Owner |
| Hotel server rooms | Access to internet/lan | Run Ethernet cables | Some minor demolition/  contruction | Customer Roy |

## 

## 

## **4.3.** **Assessment of Deployment Readiness**

Describe the method used to assess deployment readiness.

# **5.** **Resources**

The Resources section of this document must be completed for all project types. Note that Section 5.1: Facility Specifics is optional, depending upon the relevance of the topic to the project circumstances. The PM should tailor these paragraphs according to the characteristics of the project.

Use this section to describe hardware, software, facilities, and documentation required for the deployment and installation.

Hardware, software, systems post-deployment support, and system support roles and responsibilities are defined in the Project OM Plan.

## **5.1.** **Facility Specifics** (optional)

Provide additional details about facilities required to install the product. The term “facilities” may refer to special buildings or rooms within the sites. Specifics may be raised flooring, power requirements, and special features to support privacy and security requirements that are unique to particular facilities.

The following table lists facility-specific features required for deployment.

Table 3: Facility-Specific Features

|  |  |  |  |
| --- | --- | --- | --- |
| Site | Space/Room | Features Needed | Other |
| Hotel | Server Room | A Server connected to internet or LAN | N/A |
| Hotel | Front Desk | A PC connected to internet or LAN | N/A |

## 

## 

## **5.2.** **Hardware - ESE**

Identify the hardware required to run and support the deployment, as required. Specify model, versions, and configurations..

The following table describes hardware specifications required at each site prior to deployment.

Table 4: Hardware Specifications

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Required Hardware | Model | Version | Configuration | Manufacturer | Other |
| 512 Ram / 1GB HD | Universal Compatible | 7 or Above | Any | PC | N/A |
| 512 Ram / 1Gb HD | Universal Compatible | 10.5 or Above | Any | Mac | N/A |

Please see the Roles and Responsibilities table in Section 2 for details about who is responsible for preparing the site to meet these hardware specifications.

## **5.3.** **Software - ESE**

Identify the software required to run and support the deployment, as required. Specify product, versions, and configurations. Provide information about manufacturer support and licensing.

The following table describes software specifications required at each site prior to deployment.

Table 5: Software Specifications

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Required Software | Make | Version | Configuration | Manufacturer | Other |
| Windows | Os | 7 or later | Any | Microsoft | N/A |
| MYSQL | language | any | any | Orical | N/A |

Please see the Roles and Responsibilities table in Section 2 above for details about who is responsible for preparing the site to meet these software specifications.

# **6.** **Documentation and Training**

Majority of the training will be for the database administrator, this way the system can run smoothly. this will include managing the database and understanding how it corresponds in the program. Examples such as adding users, adding rooms, and adding food items to the database will be explained. Although the application is intuitive to use we will need to teach employees how to log in, check people in and out, add room service orders, and finish orders.

**7.** **Approval Signatures**

This section is used to document the approval of the Deployment Plan during the Formal Review. The review should be conducted face to face where signatures can be obtained ‘live’ during the review, however the following forms of approval are acceptable:

Signed: John Smith

Name Date 12/10/15

Title (Senior Manager from Service Delivery & Engineering)

REVIEW DATE: <12/10/15>

Signed: Jimmy John

Release Manager Date 12/10/15

Signed: Andy huang

Program Manager Date 12/10/15

Signed: Roy Cai

Business Subject Matter Experts Representative Date 12/10/15

Signed: Patrick Kevorkian

Software Engineering Representative Date 12/10/15

Template Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Description | Author |
| February 2013 | 1.1 | Updated formatting | Process Management |
| January 2013 | 1.0 | Initial Version | PMAS Business Office |